

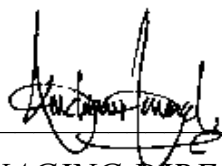
## SECTION D - QUALITY POLICY

*R G Spiller Limited is committed to managing its business in a quality manner. This commitment extends to ensuring that customer, statutory and regulatory requirements as well as the requirements of ISO 9001:2000 are met at all times. It is further committed to set, measure and monitor quality objectives in order to continuously improve its performance. These goals are communicated to all its employees.*

*The various processes and activities undertaken are written in the procedures and these are readily available to all employees. The procedures themselves are kept under review by the Managing Director by means of the non-conformance control, auditing and management review processes. These processes maintain the suitability of the existing system and provide a means of implementing improvements on a continual basis.*

*This policy is itself kept under continuous review.*

Signed \_\_\_\_\_



MANAGING DIRECTOR

Date: 22<sup>nd</sup> January 2003